

Our guide to electrical safety in your home

What are electrical safety checks?

We need to carry out electrical safety checks on the wiring, switches, light fittings and sockets in your home every five years. We will contact you when your electrical safety check up is due. Please ensure you allow us access to your home to carry out these important checks.

If you are unable to make the appointment booked for you, please contact us to rearrange on 0113 2783335 or email: info@lyha.co.uk

What if we cannot get access to your home?

Some people either miss appointments or refuse to let us into their home so that we can carry out the electrical safety check. This is a breach of tenancy and puts those customers who do not allow access at risk.

If a customer continues to refuse access, we will take action to gain entry into the property in order to carry out these important electrical safety checks.

Your safety and the safety of those living with you

There are some easy to spot signs of electrical hazards in your home, including:

- Frayed, cut or damaged leads
- Cracked or damaged cases on plugs and appliances
- Burn marks on plugs, leads or appliances
- Blowing fuses or tripping circuit breakers
- Damaged plug sockets or light switches

Please Do.....

- Report any problems with the electrical installation of your home to us straight away
- Follow manufacturer's instructions when using appliances
- Use an RCD (Residual Current Device) when using electrical equipment outdoors
- Remove plugs from the sockets carefully. Pulling out a plug by the cable puts a strain on the terminations which can be dangerous.

Please Don't.....

- Carry out repairs on electrical installations or appliances
- Bring mains powered portable appliances into the bathroom
- Use any appliance that has a worn flex
- Use any electrical appliance with wet hands
- Attempt to repair or replace damaged or worn out wiring, switches or lights yourself

Your Questions Answered

I have missed my electrical safety check, what should I do?

You should contact us as soon as possible on 0113 278 3335 to rearrange your electrical safety check appointment. We want to work with you to ensure that the electrical wiring in your home is safe for you and your family.

I have a broken plug socket, can I fix it myself?

It is unsafe for anybody other than a 'NICEIC' accredited engineer to carry out electrical repairs. Please contact us to discuss any broken sockets immediately.

I think I might have a fault with the switches or plug sockets in my home?

Please call us immediately on 0113 278 3335 if you are concerned about any element of the electrical wiring, sockets or lights in your home.

How do I know when the last electrical safety check was conducted for my home?

We carry out electrical safety checks every time a new customer moves into one of our properties or no later than five years from the last check for existing customers.

You can call us if you want to know when your next electrical check is due, or alternatively we will contact you close to the date to arrange a convenient time for our contractors to visit your home.

**If you have any concerns about the condition of the electrical system in your home, please contact us immediately on:
Tel: 0113 278 3335 or email us at: info@lyha.co.uk**



Leeds & Yorkshire
Housing Association