

## **LYHA Estate services: Gardening service standards**

This document outlines the service level agreement for gardening services provided by LYHA:

- 1. Grass cutting every fortnight during the growing season (March to October). Grass cuttings are not collected.**
- 2. Hedge cutting provided twice a year minimum.**
- 3. Shrub beds to be maintained with healthy planting and regularly weeded.**
- 4. Hard surface areas to be regularly weeded and moss removed.**
- 5. Litter collection to be carried out in garden and grassed areas throughout the year.**
- 6. Leaves to be removed off site or blown back to mulch each year during October, November and December.**
- 7. Trees are maintained to ensure they are healthy and safe.**

**If you feel the above standards have not been delivered or you have any comments on our service, please contact our Customer Service Team at [info@lyha.co.uk](mailto:info@lyha.co.uk) or Tel: 0113 278 3335.**