

# Universal Credit Claimant Journey

Universal Credit (UC) is a single benefit payment, paid monthly directly to the claimant.

It replaces:

- Child Tax Credit
- Housing Benefit
- Income Support
- Working Tax Credit
- Income-based Jobseeker's Allowance (JSA)
- Income-related Employment and Support Allowance (ESA)

You will be responsible for paying your rent yourself as it will no longer be paid direct to the LYHA. Please contact us to discuss the best payment method for you.

Now that full-service has been rolled out, all new benefit claims and most change-of-circumstances will see people move onto Universal Credit.

We have put together this step-by-step guide to help you through the process and avoid the risk of sanctions.

Please make sure you keep your online journal up to date and note down any concerns regarding your claim. Your journal can be really important evidence to show that you've asked for support to meet your claimant commitments.

