

TENANCY TERMINATION FORM

Please complete, sign and date this form if you wish to terminate your tenancy with LYHA.

FULL NAME							
ADDRESS OF PROPERTY							
CONTACT TELEPHONE NUMBERS	DAY		EVE		MOBILE		

DATE YOU INTEND TO END YOUR TENANCY Note – tenancies can only end on the last day of the month, and one full month’s notice is required	My tenancy will end on the
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ADDRESS WHERE YOU ARE MOVING TO / CONTACT ADDRESS						
CONTACT TELEPHONE NUMBERS	DAY		EVE		MOBILE	
EMAIL ADDRESS						

DO YOU HAVE A GARAGE? WILL YOU BE TERMINATING YOUR GARAGE TENANCY? Where Garage tenancies are terminated, date of termination will be same as for property	YES / NO
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WHY ARE YOU LEAVING?

Please indicate why you are leaving your Leeds & Yorkshire home (tick which box(es) apply)

Moving to another LYHA property Moving to another Housing Association property

Moving to a Local Authority (Council) property Moving to a private rented property

Moving to a bigger home Moving to a smaller home Buying a home

Moving to be near work Moving to be near family Other

If Other, please indicate

SIGNED		DATE	
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PLEASE MAKE SURE THAT YOU HAND YOUR KEYS INTO OUR OFFICE BY NOON ON THE DAY YOUR TENANCY IS ENDING
Please complete the questions on the reverse of this form - thank you

Tenant Satisfaction Questionnaire

We always value the feedback we receive from our tenants. Before you move out of your home, we would like to give you the opportunity to comment on how you rate our services.

Pleas tick one answer for each question. You may add any further comments in the box at Q6

<p>Q1 Taking everything into account, how satisfied or dissatisfied are you with the overall service provided by Leeds & Yorkshire Housing Association? TICK ONE BOX ONLY ✓</p> <p>Very satisfied <input type="checkbox"/></p> <p>Fairly satisfied <input type="checkbox"/></p> <p>Neither satisfied nor dissatisfied <input type="checkbox"/></p> <p>Fairly dissatisfied <input type="checkbox"/></p> <p>Very dissatisfied <input type="checkbox"/></p>	<p>Q2 Overall, how satisfied or dissatisfied are you with your accommodation? TICK ONE BOX ONLY ✓</p> <p>Very satisfied <input type="checkbox"/></p> <p>Fairly satisfied <input type="checkbox"/></p> <p>Neither satisfied nor dissatisfied <input type="checkbox"/></p> <p>Fairly dissatisfied <input type="checkbox"/></p> <p>Very dissatisfied <input type="checkbox"/></p>																																																												
<p>Q3 How satisfied or dissatisfied are you with this area as a place to live? TICK ONE BOX ONLY ✓</p> <p>Very satisfied <input type="checkbox"/></p> <p>Fairly satisfied <input type="checkbox"/></p> <p>Neither satisfied nor dissatisfied <input type="checkbox"/></p> <p>Fairly dissatisfied <input type="checkbox"/></p> <p>Very dissatisfied <input type="checkbox"/></p>	<p>Q4 Generally, how satisfied or dissatisfied are you with the way we have dealt with repairs and maintenance? TICK ONE BOX ONLY ✓</p> <p>Very satisfied <input type="checkbox"/></p> <p>Fairly satisfied <input type="checkbox"/></p> <p>Neither satisfied nor dissatisfied <input type="checkbox"/></p> <p>Fairly dissatisfied <input type="checkbox"/></p> <p>Very dissatisfied <input type="checkbox"/></p>																																																												
<p>Q5 Do you think that each of these is a serious, slight or not a problem in your area? TICK ONE BOX ONLY ✓</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 40%;"></th> <th style="width: 15%; text-align: center;">Not a problem</th> <th style="width: 15%; text-align: center;">Slight problem</th> <th style="width: 30%; text-align: center;">Serious Problem</th> </tr> </thead> <tbody> <tr><td>Vandalism</td><td style="text-align: center;"><input type="checkbox"/></td><td style="text-align: center;"><input type="checkbox"/></td><td style="text-align: center;"><input type="checkbox"/></td></tr> <tr><td>Graffiti</td><td style="text-align: center;"><input type="checkbox"/></td><td style="text-align: center;"><input type="checkbox"/></td><td style="text-align: center;"><input type="checkbox"/></td></tr> <tr><td>Dogs & other pets</td><td style="text-align: center;"><input type="checkbox"/></td><td style="text-align: center;"><input type="checkbox"/></td><td style="text-align: center;"><input type="checkbox"/></td></tr> <tr><td>Litter and 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<p>Q6 Do you have any other comments?</p> <div style="border: 1px solid black; height: 100px; width: 100%;"></div>																																																													

Please return in the post-paid envelope provided. Thank you